



Six Sigma Executive Overview

... for Sr. Managers, Business Unit Leaders & Executives



Throughout this Six Sigma course, candidates discover the importance of Six Sigma as a strategic business initiative for solving critical manufacturing, engineering, service, administrative, and business process problems. The focus of this Six Sigma course is on the understanding the fundamental concepts of Six Sigma to improve critical processes that create operational and customer value.

Six Sigma Course Curriculum:

This executive level Six Sigma course is designed to introduce the philosophy of Six Sigma with significant emphasis on the role of variation and its affect on process performance, customer satisfaction, and financial stability.

This session is meant to expose the leadership structure to the concepts of Six Sigma and discuss it's role relative to improving products, services, processes, and the overall performance of the organization to the satisfaction of it's customers, shareholders, and employees. As a consequence of this Six Sigma course, executives will understand the importance of Six Sigma as a strategic business initiative.

This important Six Sigma Course will enable you to walk away with an in-depth understanding of:

- ▶ The Philosophy of Six Sigma
- ▶ Variation and it's Impact on Process Performance, Financial Stability & Customer Satisfaction
- ▶ The Importance of Data to Describe Variation
- ▶ The Process of Knowledge Aquisition
- ▶ Six Sigma as a Business Strategy & Culture
- ▶ Integrating Six Sigma into the Organization
- ▶ How Six Sigma Create Business Growth

Six Sigma Highlights and Outcomes:

- ▲ Prepare project problem and goal statements.
- ▲ Conduct measurement system analysis and evaluate the capability of a local process.
- ▲ Identify & distinguish process variables and theorize the cause and effect relationship.
- ▲ Verify the cause and effect relationship and subsequent improvement activity.
- ▲ Document, communicate, monitor and validate the improvement to process performance.

Six Sigma Course Materials:

All Six Sigma course materials are easy to follow, user friendly, and have been knowledgably prepared to communicate a complete understanding of the methods used in Six Sigma. These Six Sigma course materials will be a valuable reference in your future endeavors.

Participant's shall receive a Certificate of Completion.

Registration:

If you wish to attend this Six Sigma course you may register online at www.tkmg.org/ContactUs. Please fill out the Contact Us form with your specific request and we will contact you to discuss payment options and confirm your registration.

Six Sigma Course Details:

- ▲ **Audience** - Sr. Managers, Business Unit Leaders & Executives
- ▲ **Length** - 1 Days
- ▲ **Delivery Process** - Classroom / Lecture with class participation
- ▲ **Materials** - Participant workbooks w/ examples & class exercises
- ▲ **Six Sigma Course Leader** - Knowledge Management Group Six Sigma Consultant
- ▲ **Class Size** - 6 to 14 participants

About Us:

The Knowledge Management Group is an established & proven service organization that is an authority in the application of statistical methods and Six Sigma to improve business performance.

Contact Us:

Phone: (905) 290 - 1440
Fax: (905) 290 - 1442
Website: www.tkmg.org
Email: seminars@tkmg.org